# Return Material Authorization Form

Documentation

**Return Procedure and Instructions:**

- We are invested in complete customer satisfaction. If you need to return any of the products this RMA process would help with that. The returns would be processed according to our terms of sale: https://r2r.tech/conditions-of-sale
- Products under warranty and products out of warranty can be returned for service, repair, hardware and firmware upgrade. Items returned out of warranty may incur a service expense for evaluation and subsequent repair.
- An authorized representative should process this RMA request before the product can be shipped to us. RMAs without customer signature will not be processed.
- Please use the confirmation/approval number to return the products to us. Without this number, any product that is returned may not be processed in a timely manner. Please attach a copy of this form when returning the product to us.

(function() { try{ var f = document.createElement("iframe"); var ifrmSrc = "https://forms.r2r.tech/r2r/form/ReturnMaterialAuthorizationForm/formperma/wCoAZdEODJ1iP36oW_p42ejCVgL-3W1gINKubNSoPHg?zf_rszfm=1&zf_enablecamera=true"; try{ if ( typeof ZFAdvLead != "undefined" && typeof zfutm_zfAdvLead != "undefined" ) { for( var prmIdx = 0 ; prmIdx < ZFAdvLead.utmPNameArr.length ; prmIdx ++ ) { var utmPm = ZFAdvLead.utmPNameArr[ prmIdx ]; utmPm = ( ZFAdvLead.isSameDomian && ( ZFAdvLead.utmcustPNameArr.indexOf(utmPm) == -1 ) ) ? "zf_" + utmPm : utmPm; var utmVal = zfutm_zfAdvLead.zfautm_gC_enc( ZFAdvLead.utmPNameArr[ prmIdx ] ); if ( typeof utmVal !== "undefined" ) { if ( utmVal != "" ) { if(ifrmSrc.indexOf("?") > 0){ ifrmSrc = ifrmSrc+"&"+utmPm+"="+utmVal; }else{ ifrmSrc = ifrmSrc+"?"+utmPm+"="+utmVal; } } } } } if ( typeof ZFLead !== "undefined" && typeof zfutm_zfLead !== "undefined" ) { for( var prmIdx = 0 ; prmIdx < ZFLead.utmPNameArr.length ; prmIdx ++ ) { var utmPm = ZFLead.utmPNameArr[ prmIdx ]; var utmVal = zfutm_zfLead.zfutm_gC_enc( ZFLead.utmPNameArr[ prmIdx ] ); if ( typeof utmVal !== "undefined" ) { if ( utmVal != "" ){ if(ifrmSrc.indexOf("?") > 0){ ifrmSrc = ifrmSrc+"&"+utmPm+"="+utmVal; }else{ ifrmSrc = ifrmSrc+"?"+utmPm+"="+utmVal; } } } } } }catch(e){} f.src = ifrmSrc; f.style.border="none"; f.style.height="3941px"; f.style.width="100%"; f.style.transition="all 0.5s ease"; f.setAttribute("aria-label", "Return Material Authorization Form"); f.setAttribute("allow","geolocation;camera;"); var d = document.getElementById("zf_div_wCoAZdEODJ1iP36oW_p42ejCVgL-3W1gINKubNSoPHg"); d.appendChild(f); window.addEventListener("message", function (){ var evntData = event.data; if( evntData && evntData.constructor == String ){ var zf_ifrm_data = evntData.split("|"); if ( zf_ifrm_data.length == 2 || zf_ifrm_data.length == 3 ) { var zf_perma = zf_ifrm_data[0]; var zf_ifrm_ht_nw = ( parseInt(zf_ifrm_data[1], 10) + 15 ) + "px"; var iframe = document.getElementById("zf_div_wCoAZdEODJ1iP36oW_p42ejCVgL-

3W1gINKubNSoPHg").getElementsByTagName("iframe")[0]; if ( (iframe.src).indexOf("formperma") > 0 && (iframe.src).indexOf(zf_perma) > 0 ) { var prevIframeHeight = iframe.style.height; var zf_tout = false; if( zf_ifrm_data.length == 3 ) { iframe.scrollIntoView(); zf_tout = true; } if ( prevIframeHeight != zf_ifrm_ht_nw ) { if( zf_tout ) { setTimeout(function(){ iframe.style.height = zf_ifrm_ht_nw; },500); } else { iframe.style.height = zf_ifrm_ht_nw; } } } } }, false); }catch(e){} })();